



EHR Incentive Programs

A program of the Centers for Medicare & Medicaid Services

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Review Important Questions and Answers about Registration for the EHR Incentive Programs

After determining your eligibility for the Electronic Health Record (EHR) Incentive Programs, you should then register as early as possible for the Medicare and/or Medicaid program. CMS's EHR Information Center is open to assist the EHR provider community with registration and other program-related inquiries.

*The center can be reached at **1-888-734-6433 (primary number) or 888-734-6563 (TTY number)** from 7:30 a.m. – 6:30 p.m. (Central Time) Monday through Friday, except federal holidays.*

Here are a few of the Information Center's most frequently asked questions about registration:

1. **Question:** What information should I have ready before I begin the registration process?

Answer: When you register, you will need:

- If you are registering as an eligible hospital or Medicare eligible professional, you will need an approved enrollment record in the Provider Enrollment, Chain and Ownership System (PECOS). Medicaid eligible professionals are

not required to be enrolled in PECOS.

- If you do not have a record in PECOS, you should still register for the Medicare and Medicaid EHR Incentive Programs. (Please note . your eligible hospital or Medicare eligible professional registration status will remain in an %sue pending+status until you have an active enrollment record in PECOS.)
- A National Provider Identifier (NPI)
- A National Plan and Provider Enumeration System Identity and Access Management ID and password for the individual provider
- A Payee Tax Identification Number (if you are reassigning your benefits)
- A Payee NPI (if you are reassigning your benefits)

2. **Question:** Which option do I select when registering on behalf of an eligible professional in the Identity and Access Management System?

Answer: Click on %ou are requesting to act on behalf of an individual provider.+

3. **Question:** How can I check my registration status in the Registration and Attestation System?

Answer: Log in to the Registration and Attestation System and click the Status tab to view your registration information.

4. **Question:** How do I re-submit my registration?

Answer: To re-submit a registration, you will need to:

- Login to the EHR Incentive Program Registration and Attestation System;
- Navigate to the Registration tab;
- Select the Modify action for the registration;
- Select the Personal Information registration topic; and
- Save the updated payee information and submit the registration.

CMS provides helpful registration guides and resources on the [Registration page](#) of the EHR website. Additionally, FAQs about registration can be found on the [FAQs page](#) of the CMS website.

Want more information about the EHR Incentive Programs?

Make sure to visit the [EHR Incentive Programs website](#) for the latest news and updates on the EHR Incentive Programs.



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